



## Committee of the Whole

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**Meeting Date:** March 12, 2024  
**Submitted By:** Brent Kerwin, Strathmere Lodge Administrator  
**Subject:** Ministry of Long Term Care Compliance Inspection

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### **BACKGROUND:**

The Lodge received the public copy of its latest Compliance Inspection Report on February 20, 2024 (attached).

In late January/early February, two (2) Compliance Inspectors from the Ministry of Long Term Care (“The Ministry”) spent four (4) days at The Lodge conducting a compliance inspection, the purpose of which was to measure adherence to legislative requirements contained in the provincial Fixing Long Term Care Act, 2021, and accompanying provincial regulation (Ontario Regulation 246/22).

The inspection included a review of:

- a) Resident falls that lead to injury necessitating hospital transfer (considered “Critical Incidents” per long term care home legislation, and therefore, reportable to The Ministry via written submission);
- b) A resident-to-resident altercation (considered a “Critical Incident”, and therefore, reportable to The Ministry via written submission); and
- c) A complaint filed with The Ministry by a Lodge family member.

During the inspection, inspectors conducted interviews with Lodge staff, residents and families, as applicable, and reviewed relevant records, including resident health records.

Inspection reports are posted at The Lodge as required by The Ministry. Inspection reports are reviewed at meetings of The Lodge’s Residents’ Council and Family Council. The Ministry posts home inspection reports on its provincial Public Reporting website.

### **ANALYSIS:**


Ministry Inspectors found no non-compliance to provincial legislation at The Lodge, representing an optimal survey outcome for The Lodge, and its residents, families and staff.

**FINANCIAL IMPLICATIONS:**

Not applicable.

**ALIGNMENT WITH STRATEGIC FOCUS:**

The Lodge’s mission is to provide competent and compassionate care and service to Lodge residents and their families, while adhering to all relevant legislation.

Strategic Focus	Goals	Objectives
Promoting Service Excellence  	Innovate and transform municipal service delivery	<ul style="list-style-type: none"><li>• Anticipate and align municipal service delivery to emerging needs and expectations</li><li>• Engage, educate and inform residents, businesses, and visitors of county services and community activities</li><li>• Strengthen our advocacy and lobbying efforts with other government bodies</li><li>• Collaborate with strategic partners to leverage available resources and opportunities</li><li>• Build organizational capacity and capabilities</li></ul>

**RECOMMENDATION:**

THAT the Ministry of Long Term Care Compliance Inspection report be received for information.

*Attachment*