

# Employment Service Transformation

Available Employment Services in Middlesex County

Presented to Middlesex County Council

March 12, 2024



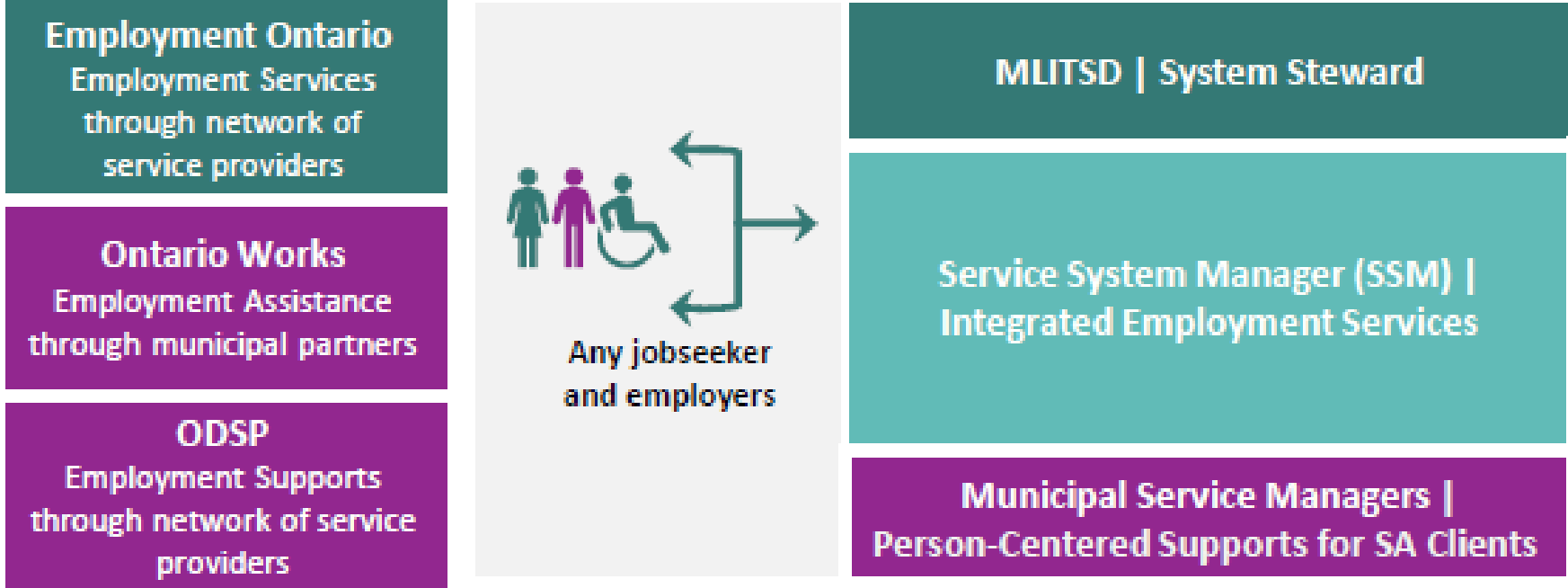
# London Regional Employment Services

Locally focused employment services for job seekers  
and employers in London, County of Middlesex,  
St. Thomas-County of Elgin and the County of Oxford.



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# Provincial Employment Services Transformation



# EST Progress Update

SERVICE SYSTEMS MANAGERS ARE NOW IN 12 OF THE 15 CATCHMENT AREAS

CATCHMENT AREAS

## PROTOTYPES

- Peel ★
- Hamilton-Niagara ◆
- Muskoka-Kawartha ●

## PHASE 1

- York ★
- Halton ◆
- Stratford-Bruce Peninsula ▲
- Kingston-Pembroke +

## PHASE 2

- Windsor-Sarnia ■
- Durham ●
- Kitchener-Waterloo-Barrie +
- Ottawa ★
- London ○



## PHASE 3

SSM selection pending

- Northeast
- Northwest
- Toronto

## SERVICE SYSTEM MANAGERS' PROFILES



**WCG**  
A Canadian subsidiary of the International APM Group Pty Ltd, based in Australia. Currently operates in B.C.



**Fedcap Inc**  
A U.S. based non-profit organization providing educational services, vocational training and employment resources.



**Sir Sandford Fleming**  
Ontario-based College of Applied Arts and Technology.



**The Corporation of the County of Bruce**  
Leads a consortium of the Corporations of: County of Grey; County of Huron, and City of Stratford.



**Serco Canada Inc. Consortium**  
Part of a consortium with Deloitte Canada Inc. and Thrive Career Wellness Inc.



**City of London**  
Delivers numerous social services and programs, including employment and life-stabilization programs through OW and the ODSP.



**The Regional Municipality of Durham**  
Consortium with Durham College, and Durham Workforce Authority.



**The Corporation of the City of Windsor**  
Consortium with Workforce Development Board Windsor Essex.



# Our collective vision

“Thriving, inclusive and collaborative communities where individuals unlock their potential and achieve meaningful employment and where employers have access to the talent they need.”

# Our collective mission

“To foster a professional, bold, and innovative employment service system that enhances community well-being, works in collaboration with interest-holders\* to meet the needs of residents and employers across our region.”

\* interest-holders include but not limited to: community organizations & services such as literacy, education, training, settlement services, economic & workforce development, tourism, labour, industry, equity deserving groups and social services.



London Regional

**Employment Services**

# Who and where we are

- 21 Service Providers
- Over 45 locations
- Employment Ontario, Ontario Works & ODSP

## Catchment Area:

- Elgin County
- Middlesex County
- City of St. Thomas
- Oxford County
- City of London



# Middlesex Specific Service Providers

## Employment Ontario

- Community Employment Choices
- Youth Opportunities Unlimited (YOU)
- Goodwill Career Services
- Leads Employment Services
- Employment Solutions



# Middlesex Social Services Employment Services Transformation

**Prior to January 1<sup>st</sup>, 2024 process:**

- **Employment Discussions**
  - Outcome Plan
  - General discussions around employment
  - Referrals made to an Employment Ontario site through email or client self-referral
  - Employment Related Expenses
- **Financial Supports** (\$343 Basic Needs + \$390 Shelter = \$733)
- **Community Supports**

# Middlesex Social Services Employment Services Transformation

**As of January 1<sup>st</sup>, 2024:**

- **Community and Stability Supports**
  - Integrated Employment Supports
  - Partnership with Employment Ontario Sites
  - Common Assessment
  - Mental Health and Addictions Screener
  - Action Plan
  - Participation Expenses
- **Financial Supports** (\$343 Basic Needs + \$390 Shelter = \$733)

# Middlesex Social Services Employment Services Transformation

## Challenges:

- Funding for stabilization and employment supports
- Clients deferred from employment supports are moving to stability supports
- Limited access to stability supports within the county

## Opportunities:

- Flexibility to adapt programing to specialized needs
- Clarity of roles
- Responsiveness to local and regional needs
- Partnerships with Economic Development
- Focus on Employers need and supports

# Community Employment Choices

## Main Location:

- 16B Second Street, Strathroy

## Itinerant Site Locations:

- Lucan Library
- Parkhill Library
- Glencoe Library
- Dorchester Library
- Komoka Library
- Ilderton Library
- Mount Brydges Library
- Newbury Library
- Quad County Support Services, Wardsville

# Job Seeker Services

## Resource and Information (R&I)

- available to anyone in the community
- labour market information
- resources to support independent job search and career planning
- information on local training and employment opportunities
- access to community supports

# Employment counselling & job development

- comprehensive and case managed
- one on one support with wrap around approach
- supported:
  - job search
  - job development with potential for job placement opportunities and incentives
  - job retention and ongoing support including job coaching

# Retraining Opportunities

- Better Jobs Ontario
- Canada Ontario Job Grant
- Access to Skills Development Programming
- Access to Literacy and Basic Skills Services

# Financial Supports

## Employer Supports

- Canada Ontario Job Grant (COJG)
- Employer Placement Incentive
- Employee accommodations (i.e. assistive devices)

**Client Supports** are available to address temporary financial barriers to participation in labour market



**Thank you**

