



Committee of the Whole

Meeting Date: October 24, 2023

Submitted By: Brent Kerwin, Strathmere Lodge Administrator

Subject: Ministry of Long Term Care “Proactive” Compliance Inspection

BACKGROUND:

The Lodge received the public copy of its “Proactive” Compliance Inspection report on October 5, 2023 (attached).

In September, two (2) Compliance Inspectors from the Ministry of Long Term Care (“The Ministry”) spent six (6) days at The Lodge conducting a proactive compliance inspection, the purpose of which is to measure adherence to the hundreds of legislative requirements contained in the provincial Fixing Long Term Care Act, 2021, and accompanying provincial regulation (Ontario Regulation 246/22).

The inspection process included a review of Lodge protocols, including protocols on:

- a) Skin and Wound Care;
- b) Medication Administration/Management;
- c) Infection Prevention and Control;
- d) Abuse/Neglect Prevention;
- e) Falls Prevention and Management; and
- f) Pain Management.

During the inspection, inspectors conducted interviews with Lodge residents and families.

Inspection reports are posted at The Lodge as required by The Ministry. Inspection reports are reviewed at meetings of The Lodge’s Residents’ Council and Family Council. The Ministry posts home inspection reports on its provincial Public Reporting website.

ANALYSIS:

Ministry Inspectors found no non-compliance to provincial legislation at The Lodge, representing an optimal survey outcome for The Lodge, and its residents, families and staff.

FINANCIAL IMPLICATIONS:

Not applicable.

ALIGNMENT WITH STRATEGIC FOCUS:

The Lodge's mission is to provide competent and compassionate care and service to Lodge residents and their families, while adhering to all relevant legislation. This report, and the outcome of The Lodge's compliance inspection, aligns with Council's Strategic Focus of "Promoting Service Excellence".

Strategic Focus	Goals	Objectives
Promoting Service Excellence 	Innovate and transform municipal service delivery	<ul style="list-style-type: none">• Anticipate and align municipal service delivery to emerging needs and expectations• Engage, educate and inform residents, businesses, and visitors of county services and community activities• Strengthen our advocacy and lobbying efforts with other government bodies• Collaborate with strategic partners to leverage available resources and opportunities• Build organizational capacity and capabilities

RECOMMENDATION:

THAT the Ministry of Long Term Care "Proactive" Compliance Inspection Report be received for information.

Attachment.